

LISTERINE SATISFIED OR MONEY BACK

TERMS & CONDITIONS

LISTERINE SATISFIED OR MONEY BACK ("Promotion") is organized and promoted by JNTL Consumer Health Middle East FZ- LLC (the "Company").

All participants to this Promotion ("Participant(s)") shall be subject to the Terms and Conditions laid herein. It is at the absolute discretion of the Consumer to participate to the promotion.

By entering this Promotion, Participants warrant that they have read and agreed to abide by these Terms and Conditions. Participants are advised that these Terms & Conditions may be updated during the promotion.

Article 1: Scope

a) The Promotion & online entries submissions must be purchased from 07th of September until 12th of October 2025, can claim till 03rd of November 2025. *The Company reserves its rights to extend the last day of submission of entries without prior notice.*

b) The promotion is valid only in the United Arab Emirates for its residents, 18 years of age or older.

Article 2: Participation Conditions

a) Participants must purchase any (1) Listerine product from any Carrefour/ Lulu/ Spinneys/Union Coop/Sharjah Coop/ Abu Dhabi Coop any store/online within the United Arab Emirates from 07th of September 2025 at 00:01 am until 12th of October 2025 at 11:59pm and can claim till 03rd of November 2025.

b) Participating Listerine products: complete range

Brand	Category	SubCategory	Product	Barcode
Listerine	Oral Care	Mouth Wash	List.M/W Teeth&Gum Defnce500MI	5010123714383
Listerine	Oral Care	Mouth Wash	Listerine Advncd White Mild 250MI	3574661629353
Listerine	Oral Care	Mouth Wash	Listerine Advncd White Mild 500MI	3574661629360
Listerine	Oral Care	Mouth Wash	Listerine Cool Mint 250MI	3574661177120
Listerine	Oral Care	Mouth Wash	Listerine Cool Mint 500MI	5010123707293
Listerine	Oral Care	Mouth Wash	Listerine Fresh Burst 500MI Mw Nw	3574661177151
Listerine	Oral Care	Mouth Wash	Listerine Green Tea-250MI	3574661253350
Listerine	Oral Care	Mouth Wash	Listerine Green Tea-500MI	3574661253367
Listerine	Oral Care	Mouth Wash	Listerine M/Wash Antisep C/Mint250M	5010123707255
Listerine	Oral Care	Mouth Wash	Listerine M/Wash Coolmint 500MI	3574661177137
Listerine	Oral Care	Mouth Wash	Listerine M/Wash Fresh Burst 250MI	0312547811200
Listerine	Oral Care	Mouth Wash	Listerine M/Wash Fresh Burst 250MI	3574661177144
Listerine	Oral Care	Mouth Wash	Listerine Miswak 250MI	3574661303925
Listerine	Oral Care	Mouth Wash	Listerine Miswak 500MI	3574661303932
Listerine	Oral Care	Mouth Wash	Listerine Mouth Wash Cool Mint 250MI	0000000112314
Listerine	Oral Care	Mouth Wash	Listerine Mouth Wash Cool Mint 500MI	0038024000850
Listerine	Oral Care	Mouth Wash	Listerine Mouth Wash Fresh Burst 250MI	0312547428200
Listerine	Oral Care	Mouth Wash	Listerine Mouth Wash Freshburst 500MI	0000000469364
Listerine	Oral Care	Mouth Wash	Listerine Mouth Wash Tartar Control 250MI	0038024001536
Listerine	Oral Care	Mouth Wash	Listerine Mouth Wash Tartar Control 500MI	0000000469340
Listerine	Oral Care	Mouth Wash	Listerine Tartar 250MI	3574661197326
Listerine	Oral Care	Mouth Wash	Listerine Tartar 500MI	3574661197333
Listerine	Oral Care	Mouth Wash	Listerine Teeth&Gum Defence 250MI	3574661397641
Listerine	Oral Care	Mouth Wash	Listerine Teeth&Gum Defence 500MI	3574661397634

Listerine	Oral Care	Mouth Wash	Listerine Total Care Zero 500 MI	3574661057088
Listerine	Oral Care	Mouth Wash	Listerine Total Care Zero-250MI	3574661057071
Listerine	Oral Care	Mouth Wash	Listerine Zero Mw 250MI	3574660666144
Listerine	Oral Care	Mouth Wash	Listerine Zero Mw 500MI	3574660666175

c) To enter the Promotion, participants must keep their printed valid receipt, connect to www.listerinemoneyback.com and register their claim for refund.

Claim submission can be done only from 07th of September at 00:01 am until 12th of October 2025 at 11:59pm.

After this date, no more participation will be possible, unless the Company decides to extend the duration of the cashback website.

d) Participants register only by filling in entirely the mandatory information requested at time of form submission with their correct personal details:

- I. First Name, Last Name, Phone/Mobile number, Email address,
- II. Proof of Purchase (upload a clear image of your receipt up to 4MB showing purchase date, Listerine product and Receipt Number)
- III. Bank Name, IBAN, Swift Code/BIC (**UAE Bank Account only**)

e) Participants must upload online a clear picture of their full receipt (up to 4MB) matching with the eligibility conditions

- I. Invoice number, product barcode (Product purchased) and date of purchase must be visible.
- II. All participating products claimed online must be highlighted and visible as well as the price paid for each of them.

f) Participants must mention and submit their reason of non-satisfaction in 2-3 sentences.

g) Participants shall be responsible for giving their correct and complete information to participate in the Promotion. The Company will not be responsible for any incorrect, incomplete, or false participant's information. Invalid entries (late, illegible, incomplete and/or corrupt) will not be accepted and the claim will be rejected.

h) If the refund request claim complies with all the eligibility conditions, then the claim will be declared valid and a refund via bank transfer will be issued within (5) five weeks according to the information shared at time of form.

i) Participants will receive a refund directly to their bank account and the same will be confirmed through email. Please allow 5 weeks from date of claim for processing and receipt of refund.

Article 3: Participants Eligibility

a) The Company reserves its rights to exclude the participants from the promotion if he/she is not matching with the terms and conditions of eligibility.

b) Purchase receipt must be kept until the validation of your claim.

c) Purchase must be made between 12th of October 2025 at 00:01 am until 12th of October 2025 at 11:59 pm and you can claim till 03rd of November 2025, from any Carrefour/ Lulu/ Spinneys/Union Coop/ Sharjah Coop/ Abu Dhabi Coop store/online in the United Arab Emirates only.

d) Participants must mention and submit their valid reason of non-satisfaction.

e) A participant can claim the complete amount spent on the Listerine product they are requesting refund for. Shoppers must buy any of participation products and each shopper is eligible to claim only once during the whole campaign period.

f) The reasons of the claim's rejection are the following:

- I. Fake identity or incorrect personal information
- II. Invalid receipt: invoice/receipt number not visible, date of purchase not before or after the dates of promotion, product claimed must be visible, price paid must be visible and product bought must be part of the promotion. If any of the reason of validity is missing, the receipt will be rejected.
- III. Receipt already used will be rejected.
- IV. Unclear/illegible receipt: Unreadable images/photos will be rejected.
- VI. Any other reasons deemed by the Company as reason of rejection including invalid reasons for disliking the product.

VII. The number of participations allowed 740 winners has been exceeded.

g) The promotion is limited to one (1) claim only for one (1) Listerine product in the same receipt per participant, per email-ID, per IBAN in the household.

h) Multiple requests per person or e-mail address will not be honoured. The same SKU/product cannot be claimed twice.

i) A purchase receipt can be used only once; multiple attempts will be rejected. The reimbursement capacity to the claimants are limited to:

Total price paid for 1 Listerine product the participant has Purchased within the transaction

j) The decision of the Company shall be final and binding. The Company shall not entertain any claim by the participant(s) citing problems of technical malfunction of his/her computer online systems, servers, or providers, computer equipment, software while registering to participate or in claiming the refund.

k) At any stage of the Promotion, if usage of unlawful methods or cheating by a participant is discovered, the same will result in disqualification and ban of further participation of that participant from the Promotion. The use of any automated software or any other mechanical or electronic means that allows an individual to automatically enter the competition is prohibited.

Article 4: Data Privacy

JNTL Consumer Health Middle East FZ-LLC. cares about your privacy and wants you to be familiar with how we collect, use and disclose personal information.

- a) Personal data of participants will only be processed after they have fully consented to the Terms and Conditions which they will have to accept at time of submitting the form page.
- b) No personal data of any participant shall be stored or processed should they decide to not provide their consent.
- c) The data processed may include Participants name, address, email, phone number, date of birth, marital status, IBAN/BIC, other bank details (Bank name, address, Swift code), and other personal details necessary to provide the contracted services in accordance with the purpose of processing. For example: reason for unsatisfaction.
- d) We disclose your personal information to Integral Shopper] for the purposes of facilitating the claim submission and claim payment (where relevant).
- e) Participants personal data will be kept for as long as needed or permitted in the light of the purpose(s) for which it was obtained.
- f) However, the personal data collected will be deleted, anonymized or aggregated after the end of the retention period which in this case is after 36 months.
- g) None of the personal data collected will be disclosed to third parties without the conduction of due diligence by the company.
- h) To learn more about how we process your personal information please read the privacy notice here [insert link to Listerine website privacy notice]

Article 5: Intellectual Property & Legal Disclaimers

a) The Company shall not be held liable for any loss, damage, injury, lost profits, indirect or direct damages, consequential damages, incidental damages, punitive or exemplary damages, judgments, cost or expense whatsoever, including without limitation to, property damage, personal injury and/or death which may occur in connection with the participation in the Promotion, or possession, acceptance and/or use or misuse of the prize.

Article 6: Promotion

a) If for any reason this Promotion is not capable of being carried on as planned, due to without limitation infection by any computer virus, bugs, tampering, unauthorized intervention, fraud, technical failure, act of God, war (whether or not declared), political coup or insurrection, rebellion, labour dispute, fire, epidemic, storm, flood, typhoon, explosion, legal enactment, government directive, order or regulation, any law or regulation having force of law or any other reason or cause beyond the control of the Company, which corrupts or affects the administration security, fairness or integrity or proper conduct of this Promotion, the Company, to the fullest extent permitted by law, reserves the right

in its sole discretion to cancel, terminate, modify or suspend this Promotion and to disqualify any Participant who tampers with the Promotion and/or the entry process. To the fullest extent permitted by law, the Company is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer software and/or equipment, failure of any e-mail account or any combination thereof.

b) The Company reserves the right to alter / modify / withdraw the mechanic scheme at any time without prior intimation, including the right to amend, cancel, or withdraw in part or full all conditions. The Company will be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Promotion or to modify these Terms and Conditions at any time prior to the closing date, by posting the revised Terms and Conditions in the following URL www.listerinemoneyback.com

c) The decision(s) of the Company in connection with all matters relating to the Promotion shall be final and non-appealable.

d) In case of any dispute or difference in respect of or in connection with the offer herein, the decision of the Company shall be final and binding on all concerned. All disputes will be subject to the jurisdiction of Dubai courts in United Arab Emirates only.