

RULES OF THE CLUB MED "Big Christmas Giveaway"

ARTICLE 1. ORGANIZER

The company CLUB MED SAS, hereinafter referred to as "the Organizer", registered office at 133-137 Alexandra Road, SW19 7JY, Wimbledon, London, United Kingdom, organizes a free giveaway without any obligation to purchase from 04/12/23 (10:00) to 17/12/2023 (23:59) (GMT Paris) (hereinafter, the "Game").

The Game is governed by these rules (hereinafter, the "Rules") available on the Site throughout the duration of the Game and may be modified at any time by amendment, made available to the public and participants under the same conditions as the Rules.

ARTICLE 2. PARTICIPATION CONDITIONS

Participation in the Game implies the unconditional acceptance of the Rules in their entirety and compliance with their provisions.

2.1 Registration Conditions for the Game

Participation in the Game is open to any natural person residing in France, Spain, or England, excluding employees of the Organizer and those of companies involved in the development of the Game and their close family (parents, brothers and sisters, or any other person residing in the same household).

Every participant must be at least 18 years old and have legal capacity.

Anyone wishing to participate in the Game must provide the Organizer with a valid email address.

2.2 Participant Data

The personal data of participants (hereinafter "Data") collected as part of participation in the Game is intended for Club Med®, responsible for processing for the organization of the Game and, if applicable, the awarding of its prizes, and its partners, Babolat, Rossignol, and Sothys Paris, responsible for their own processing, for the sole purpose of awarding their prize(s).

The Data is kept only for the time necessary for the purposes of processing, up to three months after the end of the competition.

In any case, the participant has the right of access, rectification, to request the erasure and/or portability of their Data, and, in the case of legitimate reasons, the right to object to their processing, as well as the right to define directives on their fate in the event of death, which they can exercise with Customer Relations Department, 2nd floor Connect House, 133-137 Alexandra Road, SW19 7JY, Wimbledon, London, United Kingdom, by attaching a copy of proof of identity to their written request. In the event of the participant's opposition to the collection, recording, or transfer, including abroad, of their Data, their participation in the Game cannot be taken into account.

In case of a complaint, the participant can contact the supervisory authority and/or the Data Protection Officer of Club Med at the address dpo@clubmed.com.

In the event of the participant's acceptance of registration on a commercial mailing list, their personal data may be processed for commercial purposes by Club Med in accordance with its privacy policy, and, if accepted by the participant, transmitted to Club Med's partners, Babolat, Rossignol, and Sothys Paris, who will be responsible for their own processing.

In any case, registration on the commercial mailing list is not mandatory for participation in the competition.

Each participant is invited to consult Club Med®'s data protection charter on www.clubmed.co.uk for more complete information on the processing of their Data.

2.3 Validity of Participation

The information and contact details provided by the participant must be valid and truthful, incorrect information will lead to a penalty of exclusion from the Game and, if necessary, loss of the winner's status.

It is strictly prohibited, by any means, to modify or attempt to modify the proposed Game devices, especially to alter the results or influence the validity of the random draw or the designation of a winner by automated or unfair means. If it turns out that a participant has been drawn or apparently won the prize in violation of the Rules, by fraudulent means, such as automated search or the use of an algorithm, or by means other than those resulting from the process described by the Organizer on the Site or by the Rules, the prize will not be awarded to them and will remain the property of the Organizer, without prejudice to any legal action that may be taken against the participant by the Organizer or third parties.

Participants authorize the Organizer to carry out all necessary verifications, including their identity, age, postal address, or the loyalty and sincerity of their participation, to ensure compliance with the Rules and to exclude all fraudulent participation. Any

false statement, false identity or address information, in particular, will result in the immediate elimination of the participant and, if necessary, the reimbursement of prizes already sent.

Each natural person can participate only once a day, by creating a single player account, identifiable by their name, first name, and telephone number.

It is strictly prohibited for a participant to play with multiple email addresses and to play from a player account opened for the benefit of another natural person.

ARTICLE 3. GAME MECHANICS

To participate in the Game and try to win, the participant must:

- Fill in the entry form: Title, Last name, First name, email, telephone
- Play the mini-game by clicking on the shooting star

If the participant wins an instant win, they must complete the form by providing their postal address and telephone number to receive their prize. If the participant does not win an instant physical prize, they will receive a digital discount prize by email.

All participants in the competition are automatically entered into the final grand draw.

The Game is endowed with the following prizes:

ARTICLE 4. PRIZES

For the instant win (the following prizes are for UK residents *only*):

Prizes offered by Club Med:

- 3 x Recycled blue sail tote bags with an individual value of €139.00 RRP
- 3 x Recycled yellow sail tote bags with an individual value of €139.00 RRP
- 1 x Blue mantra 26 cm pouches "je peux pas j'ai Club Med" with an individual value of €55.00 RRP
- 1 x 32 cm blue pouches with an individual value of €59.00 RRP
- 1 x Yellow 26 cm pouches with an individual value of €55.00 RRP
- 2 x Yellow mantra 32 cm pouches "fresh air freedom & you" with an individual value of €59.00 RRP
- 5 x Club Med posters with an individual value of €35 RRP

Prizes offered by Babolat:

- 30 x Classic backpacks with an individual value of €34.95 RRP
- 15 x Pure Aero backpacks with an individual value of €74.95 RRP
- 15 x Towels with an individual value of €22.00 RRP
- 18 x Mini Rafa bag keychains with an individual value of €14.95 RRP

Prizes offered by Rossignol:

- 9 x Vouchers with an individual value of €50.00 RRP Valid from 100€ purchase, on non-discounted items only, until March 31, 2024.
- 1 x Duffle bags with an individual value of €130.00 RRP
- 1 x Commuter bags with an individual value of €120.00 RRP
- 1 x Men's Opside jackets with an individual value of €245
- 1 x Women's Opside jackets with an individual value of €245

Prizes offered by Sothys Paris:

- 6 x face set: Balancing Rich Nutrition Cream + SOS Relipidating Serum with a unit value of €87.50 RRP
- 6 x Indonesia Ancestral™ Body Sets: Body Scrub Wax + Scented Water - body and hair with a unit value of €55.00 RRP
- 6 x body sets: Hydra-Nourishing Milk 400ml + Oriental Sensations Shower Mousse with a unit value of €34.00 RRP
- 6 x Detox Energy™ Integral Energizing Serums with a unit value of €87.50 RRP
- 6 x Detox Energy™ Youthful Depolluting Creams with a unit value of €83.00 RRP
- 6 x Youth Hydrating Fluids Eden Park x Sothys with a unit value of €46.00 RRP
- 6 x Hanakasumi™ Revitalizing Body Scrubs with a unit value of €41.50 RRP

Instant Win Discounts:

- 20% off Babolat shoes, textiles, and textile accessories, valid for a single use until December 31, 2023, in France, Spain, and England.
- 15% off their next Rossignol order, valid until January 31, 2024. Exclusions apply, including, but not limited to, bicycles, pre-launches, and Outlet products. The offer cannot be combined with any other promotion, except for 2nd choice products.

For the final grand draw (each provider has one grand prize each, which can be won by one customer ONLY from France, Spain or United Kingdom):

Club Med:

1 x stay for two people* at Club Med

Rosignol:

1 x Men's Ski Pack (Jacket, pants, skis, and shoes) valued at €2500.00

1 x Women's Ski Pack (Jacket, pants, skis, and shoes) valued at €2500.00

Babolat:

1 x Tennis Equipment Pack (Racket, bag, shoes, clothing, and accessories) valued at €700.00

1 x Padel Equipment Pack (Racket, bag, shoes, clothing, and accessories) valued at €700.00

Sothys:

2 x Sothys® 128 Creams (Luxury cream in Bernardaud porcelain pot) with a unit value of €525.00

*How to benefit from it?

How to register?

- Your registration must be made no earlier than two months before the date of departure.
- Your stay must take place outside school holidays in all areas of France, Belgium and Switzerland.
- Send your request by email to the following address:
bons.gratuits@clubmed.com
- Please remember the reference of your free voucher (top right of the free voucher). If you wish to register more than two people and/or add a service, refer to the Price Book in effect on the date of reservation.
- Indicate your credit card number, its expiry date, as well as the holder's first and last name.
- The original of the duly completed voucher must be sent to the following address: Club Med SAS – France Commercial Support Service (Free vouchers) - 11, rue de Cambrai 75019 PARIS

If your request is accepted:

If your request is accepted, you will receive a confirmation message, and the sales contract will be sent to the address provided.

Some of our managed Resorts cannot be offered free of charge. These are the following Resorts: Bodrum, Palmyie, Les Boucaniers, Trancoso, Bintan, Guilin and Yabuli, the villas of Albion and Kani, the chalets of Valmorel and Samoens.

If your request is refused:

The Club contacts the winner and makes a counter-proposal.

For any practical information relating to your stay, please contact your Agency.

Offer conditions:

This stay is subject to the specific conditions of this offer and then to the general or specific conditions of sale as appearing in the brochures and on the Club Med website.

In the event of any contradiction between these and the conditions of this offer, the conditions of this offer will prevail.

Special conditions of the offer:

- Each registration is subject to a systematic study of the availability of the stay in the Resort and on the dates requested by the winner. In the event that the Resort or the requested dates are not available, Club Med SAS will offer the winner, depending on availability, substitute services (change of date at the same Resort or change of Resort on the same date or change date and Resort).
- If, before departure, Club Med SAS is required to simply cancel the winner's stay for any reason whatsoever under the conditions provided for in its general conditions of sale applicable to the stay concerned, it will be offered to the winner, excluding exonerating cases of force majeure, replacement services. The cancellation of their stay as well as the new choices proposed as replacements will be brought to the attention of the winner by the Club by telephone and/or by any other means available to the latter. This cancellation cannot give rise to any rights other than those mentioned above (substitution services), no reimbursement of the package or any compensation being possible due to this cancellation.
- This offer does not include, as part of the stay package, the services and/or activities mentioned in our Club Med SAS brochures as being extra (example: excursions, certain strong alcohols, spirits, wines and Champagne, tourist map, visas, ski equipment, transfers, etc.)
- We draw your attention to the fact that in the event of cancellation on your part, your stay cannot be postponed and will be permanently lost (unless there is a special exemption).
- We also draw your attention to the fact that the departure date, the chosen destination and the names of the participants are firm and final once the registration is accepted by Club Med SAS. No change to the departure date and/or destination and/or names of participants on the part of the winner will be accepted once registration has been completed (unless there is a special exception).
- Registration by the winner implies acceptance, without reservation, on his part and any accompanying person if applicable, of the general

conditions of sale and the special conditions in force appearing in the brochures and on the Club's website. This voucher cannot be transferred free of charge, unless otherwise specified.

4.1. Distribution of Prizes

The instant win game is endowed with 159 prizes with a total value of €7,897.35 RRP.

The final grand draw is endowed with 7 prizes with a total value of between €7,000.00-€12,000.00 RRP.

4.2. Winners

For the instant win:

The participant will be informed instantly after their participation if they have won an instant win.

The participant will also receive an email confirming their instant win and explaining how to claim their prize.

The participant who has not won a physical instant win will receive a discount instant win prize by email.

For the final grand draw:

The winner will be selected by a random draw among all the participants who have played at least once between 04/12/2023 (10:00) and 17/12/2023 (23:59).

The winner will be contacted by email within 10 days of the final grand draw by phone.

4.3. Prize Collection

For the instant win:

Prizes will be shipped to the address provided by the participant within 30 days of the confirmation of their win.

If a participant cannot be contacted, does not respond within the required time, or refuses the prize, they will lose their status, and the prize will be awarded to the next participant drawn.

For the final grand draw:

Prizes (where applicable) will be shipped to the address provided by the participant within 30 days of the confirmation of their win.

If the winner cannot be contacted, does not respond within the required time, or refuses the prize, they will lose their status, and the prize will be awarded to the next participant drawn.

4.4. Modification or Replacement of Prizes

In the event of unforeseen circumstances or the unavailability of the planned prizes, the Organizer reserves the right to replace them with other prizes of equivalent value. The winner will not be able to claim any compensation or replacement.

4.5. Liability

The Organizer is not responsible if, due to a participant's error or omission, they cannot be contacted and therefore cannot claim their prize.

The Organizer cannot be held responsible for any incidents or accidents that may occur during the use of the prize.

The Organizer reserves the right to cancel, postpone, or modify the Game if events beyond its control or if circumstances so require. The Organizer will not incur any liability as a result.

ARTICLE 5. RIGHTS OF PARTICIPATION

The Rules are made available to any person upon request sent to the Organizer. The reimbursement of the connection costs incurred for the application of these Rules will be made upon written request accompanied by proof of the costs incurred (stamp), sent to the Organizer, before the closing date of the Game, to the following address: Customer Relations Department, 2nd floor Connect House, 133-137 Alexandra Road, SW19 7JY, Wimbledon, London, United Kingdom.

The request must include the participant's name, first name, address, and a bank or postal account in the participant's name.

This reimbursement will be made within 60 days of receipt of the request, by bank transfer, postal order, or check.

Any incomplete, incorrect, or fraudulent request will not be processed.

No request will be taken into account if it is made after the closing date of the Game.

The Organizer will refund only one request per participant (same name, same address).

ARTICLE 6. MODIFICATION OF THE RULES

The Rules may be modified at any time by the Organizer and published on the Site. The modified Rules will come into effect on the date they are put online and will apply to all participants from this date forward.

Any participant may object to the application of the new Rules. To do this, they must send a letter to the Organizer's address mentioned in Article 5 within 30 days of the new Rules coming into effect.

In the absence of express opposition within this period, the participant will be deemed to have accepted the new Rules.

The Game will be governed exclusively by the Rules in force at the time of the participant's connection to the Site.

ARTICLE 7. ACCEPTANCE OF THE RULES

Participation in the Game implies acceptance of the Rules.

Any breach of the Rules may result in the participant's exclusion from the Game.

Any dispute arising from the Game and which cannot be settled amicably will be submitted to the competent courts.

ARTICLE 8. CONTESTATION

Any participant has the right to dispute the application or interpretation of these Rules, the result of the Game, or the draw by sending a registered letter with acknowledgment of receipt within 30 days of the disputed facts, to the Organizer's address mentioned in Article 5.

No complaints will be taken into account eight (8) days after the close of the Game, including the winner announcement date.

In the absence of an amicable agreement, the dispute may be submitted by the most diligent party to the competent court.

ARTICLE 9. APPLICABLE LAW AND JURISDICTION

These Rules are subject to UK law.

Any difficulty arising from the application or interpretation of these Rules will be resolved legally at the discretion of the UK legal provisions.